

# ATTENDEE SURVEY



*This survey is a means for gathering feedback on how you viewed our Annual Conference. The information you provide will be used to make continuous improvements in the future.*

Please return to Sarah Vaughan at BCWWA: [svaughan@bcwwa.org](mailto:svaughan@bcwwa.org) or fax 604-433-9859.

<b>I am a(n):</b>	<b>DELEGATE</b>	<b>EXHIBITOR</b>	<b>OPERATOR</b>	<b>PARTNER</b>	<b>SWS</b>	<b>OTHER</b>
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<b>Registration: OVERALL</b>	Unsatisfactory	Satisfactory	Good	Excellent
Customer Service from Staff and Volunteers	Unsatisfactory	Satisfactory	Good	Excellent
Clarity of Registration Process	Unsatisfactory	Satisfactory	Good	Excellent

Comments:

<b>Opening Ceremonies &amp; AGM: OVERALL</b>	Unsatisfactory	Satisfactory	Good	Excellent
Keynote Speaker	Unsatisfactory	Satisfactory	Good	Excellent
Member Forum	Unsatisfactory	Satisfactory	Good	Excellent

Comments:

<b>Trade Shows: OVERALL</b>	Unsatisfactory	Satisfactory	Good	Excellent
Booths: Quantity, Quality, Layout	Unsatisfactory	Satisfactory	Good	Excellent
Venue and Refreshments	Unsatisfactory	Satisfactory	Good	Excellent

Comments:

<b>Technical Sessions: OVERALL</b>	Unsatisfactory	Satisfactory	Good	Excellent
Program Offerings	Unsatisfactory	Satisfactory	Good	Excellent
Venues and Refreshments	Unsatisfactory	Satisfactory	Good	Excellent

Which Technical Session did you find most valuable?

Comments:

<b>Tuesday Luncheon: OVERALL</b>	Unsatisfactory	Satisfactory	Good	Excellent
Presenter: Hugh McClelland	Unsatisfactory	Satisfactory	Good	Excellent
Venue and Refreshments	Unsatisfactory	Satisfactory	Good	Excellent

Comments:

<b>Gala Banquet &amp; Dance: OVERALL</b>	Unsatisfactory	Satisfactory	Good	Excellent
Venue and Refreshments	Unsatisfactory	Satisfactory	Good	Excellent
Awards Program	Unsatisfactory	Satisfactory	Good	Excellent
Dance: Classic Rock Band Crosstown Bus	Unsatisfactory	Satisfactory	Good	Excellent

Comments:

<b>Operators Program: OVERALL</b>	Unsatisfactory	Satisfactory	Good	Excellent
NEW Enhanced Operators Program	Unsatisfactory	Satisfactory	Good	Excellent
Operators Challenge Events: Pump Tear Downs and Top Ops	Unsatisfactory	Satisfactory	Good	Excellent

Comments:

*Thank you for your feedback. Please write additional comments on reverse if desired.*